

Exam Documentation: Adopting A Risk-Management Mindset

Satellite Conference

Thursday, August 4, 2005 • 2:00-4:00 p.m. (Central Time)

3:00-5:00 p.m. (Eastern Time) • 1:00-3:00 p.m. (Mountain Time) • 12:00-2:00 p.m. (Pacific Time)

In medical negligence cases, discrepancies include disputes over symptoms complained of, signs that did or did not exist, and care or treatment that was recommended. In an effort to determine the facts, the jury will avail itself of the medical record. The difficulty will lie in proving that something was done when a patient's attorney is suggesting that it wasn't and there is no supporting documentation. Thorough documentation provides paper and ink against miscommunication and misunderstanding.

Part two of this three-part Best Practices Series on documentation will address good bedside manner encompassing all aspects of patient care, including gathering information, conducting thorough exams, discussing preventive care and recommending a plan of action. The speaker will provide a foundation for reasonable expectations and explore best practices around exam documentation with practical applications and case studies.

Faculty:

Victoria L. Green, MD, JD
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Director of Ambulatory Care/Satellites
Director of Gynecology Comprehensive Breast Center
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Program Objectives:

1. Identify examples of medical negligence.
2. Identify 10 most effective interventions to reduce malpractice vulnerability.
3. List the most frequent complaints voiced by patients in regards to improving patient relationships and communication.
4. Discuss good bedside manner and how to improve technique.
5. Identify conditions with high malpractice risk.
6. Understand best practice when documenting assessment data and the importance of including various components of the patient interview in the written patient record.

Conference Details:

Target Audience: Nurses, social workers, educators, counselors and others who work in a clinic or community setting.

CEUs: Nurses (2.1 hours) and Social Workers (2 hours).

Registration: www.adph.org/alphn Cost: No cost to view.

Satellite Technical Information: This program will be a live satellite broadcast on both Ku & C bands. You will need a satellite downlink system to view this program.

Webcast Information: This program will be available as an on-demand webcast approximately two days after the live satellite broadcast. To access this webcast, www.adph.org/alphn (click On-Demand Webcasts).

Conference Materials: Posted on website approximately one week before the program.

Questions: alphn@adph.state.al.us or 334-206-5618.

If you have questions that you want addressed during the conference, you may fax or email those questions and a response will be given during the program.

Email: alphn@adph.state.al.us or Fax: 334-206-5640

UPCOMING CONFERENCE IN THE BEST PRACTICE DOCUMENTATION SERIES:

Part 3: Components of a Family Planning Chart Review: Would Your Chart Stand Up To Scrutiny?
Wednesday, August 31, 2005; 2:00-4:00 p.m. (Central Time)